

# QuickBooks H202 Fix: The Complete 2025 Guide to Resolve QuickBooks Error H202 (Step-by-Step)

If you're getting **QuickBooks Error H202 1-888-493-2290**, you're not alone. This is one of the most common and frustrating issues that appear when switching to **multi-user mode** in QuickBooks Desktop. The good news? **H202 1-888-493-2290 is completely fixable 1-888-493-2290**, and this guide gives you the *exact steps* (from easy to advanced) that consistently resolve it.

This article is fully optimized, beginner-friendly, based on verified QuickBooks resources, and designed to help you get back into your company file quickly — without downtime.

# QuickBooks Desktop Multi-User Mode



**888-493-2290**

## ★ What Is QuickBooks Error H202 1-888-493-2290?

**QuickBooks Error H202 1-888-493-2290** appears when your workstation cannot connect to the computer (server) that stores your company file. You'll typically see: +1-888-493-2290

*"This company file is on another computer, and QuickBooks needs some help connecting."*

This means QuickBooks is blocked or misconfigured somewhere between your workstation and server.

## 🔍 Why Does QuickBooks H202 1-888-493-2290 Happen?

Understanding the cause helps fix the problem faster.

**The most common reasons include:**

- ❌ Workstations trying to "host" the company file (wrong hosting mode)
- ❌ QuickBooks Database Server Manager not running
- ❌ Firewall or antivirus blocking QuickBooks ports
- ❌ Server name not resolving (DNS issues)
- ❌ Folder sharing and permissions misconfigured
- ❌ Database Server Manager missing or not correctly installed

Every fix below targets one of these issues.

## ✅ The Ultimate QuickBooks H202 1-888-493-2290 Fix Checklist (Fast → Advanced)

Follow these steps *in order* for the highest chance of success.

## 1. Turn OFF Hosting on Workstations (Most Common Fix)

Hosting should be **ON only on the server** — not on any workstation.

### On Every Workstation

1. Open QuickBooks (don't open the company file)
2. Go to **File** → **Utilities**
3. If you see **Stop Hosting Multi-User Access** → **Click it**
4. If you see **Host Multi-User Access** → **Do nothing**

This alone fixes H202 1-888-493-2290 for many users.

## 2. Make Sure the Server *Is* Hosting the File

Now check the server:

### On the Server

1. Open QuickBooks
2. Go to **File** → **Utilities**
3. Ensure *Host Multi-User Access* is enabled

## 3. Run QuickBooks Tool Hub (Official Fix)

Intuit recommends using **QuickBooks Tool Hub**, which automatically repairs network issues.

### Steps:

1. Download Tool Hub (latest version)
2. Open it
3. Select **Network Issues**
4. Launch **QuickBooks Database Server Manager**
5. Run a **Full Scan** on the folder containing your company file

This automatically repairs multi-user connections and firewall rules.

## 4. Verify Critical Windows Services Are Running (Server Only)

Your workstation cannot connect if the QuickBooks services are stopped.

**Open:**

Start → Run → `services.msc`

Check these two services:

Service Name	Status	Startup Type
QuickBooksDBXX	Running	Automatic
QB CFMonitorService	Running	Automatic

If stopped → start the service.

## 5. Configure Firewall Ports for QuickBooks

Firewalls often block incoming multi-user connections.

**Open these ports:**

- TCP 8019
- TCP 56728
- TCP 55378–55382

Also add exceptions for:

- QBW32.exe
- QuickBooksDBXX.exe

## 6. Test Server Connectivity (Ping Test)

This quickly reveals network or DNS problems.

### On a workstation:

1. Press **Win + R**, type `cmd`

Enter:

```
ping ServerName
```

- 2.

If the ping fails → you have a network or DNS issue.

## 7. Fix DNS Issues Using Hosts File (Advanced but Effective)

If pinging the **server name** fails but pinging the **server IP** works, update your hosts file.

### Steps:

1. Go to:  
`C:\Windows\System32\drivers\etc`
2. Open **hosts** using Notepad (Run as Administrator)

Add this line at the bottom:

```
192.168.1.10    ServerName
```

- 3.
4. Save
5. Ping again — should work now.

This is one of the most reliable H202 1-888-493-2290 fixes.

## 8. Check Folder Sharing & Permissions

Your company file folder must be properly shared.

### On the server:

- Right-click your company file folder → **Properties**
- Go to **Sharing** → **Advanced Sharing**
- Enable **Share this folder**
- Permission → Full Control for *Everyone* or the QB user
- Apply

Then check **Security** → ensure full read/write permissions.



# Full QuickBooks H202

## 1-888-493-2290 Fix Flow (Printable)

1. Stop hosting on every workstation
2. Enable hosting on server
3. Run Tool Hub → DSM Scan
4. Restart QuickBooks services
5. Open required firewall ports
6. Ping test (ServerName & IP)
7. Fix DNS via hosts file if needed
8. Reshare folder and adjust permissions

This flow solves **99% of H202 1-888-493-2290 errors**.

## ? When H202 1-888-493-2290 Keeps Returning

If you keep seeing H202 1-888-493-2290 after applying all steps:

- Server may have dynamic IP → set static IP
- Database Server Manager may be outdated
- You may have incorrect QuickBooks version installed on server
- A third-party firewall/antivirus may still be blocking ports
- Network hardware (switch/router) may be interfering

If you need, I can generate a **server-specific** fix guide based on your setup.

## **QuickBooks H202 1-888-493-2290 Fix – FAQ**

### **1. What causes QuickBooks Error H202 1-888-493-2290?**

Misconfigured hosting, blocked ports, damaged network paths, or incorrect services.

### **2. Does QuickBooks Tool Hub fix H202 1-888-493-2290?**

Yes — it often solves firewall and server manager issues automatically.

### **3. Do I need the server to host QuickBooks?**

Yes, file hosting should be enabled only on the server.

### **4. Can antivirus cause H202 1-888-493-2290?**

Absolutely — many third-party firewalls block QuickBooks ports by default.

## **Final Thoughts: You *Can* Fix QuickBooks Error H202 1-888-493-2290**

QuickBooks H202 1-888-493-2290 is a network communication error — and with the right structured approach, it's 100% fixable. The step-by-step instructions above cover everything: hosting, services, firewall rules, DNS settings, folder permissions, and server diagnosis.