



SCHOOL OF PROFESSIONAL STUDIES

CERTIFICATE IN ALTERNATIVE DISPUTE RESOLUTION

Negotiate Your Way to Success

Gain the skills you need to solve problems, navigate challenging situations, and facilitate successful resolutions by earning a Certificate in Alternative Dispute Resolution. The successful completion of the ADR certificate program will provide students with the necessary skills to carry out ADR negotiation, ADR mediation, and facilitation. These skills are in high demand in the business community, local, state, and federal governments, and neighborhood communities.

Upon earning your certificate, you'll be prepared to seek roles in both the private and government sectors, including higher education, human resources, nonprofit organizations and community mediation programs, small claims courts, mediation and arbitration private practices, and the U.S. military.

Program highlights:

- Understand how to diagnose sources and elements of conflict
- Learn to negotiate, mediate, and facilitate processes
- Gain the skills to inform clients about the appropriate process for engaging alternative conflict resolution
- Apply skills in an alternative dispute resolution setting

**LEARN
MORE
TODAY**

Online and On-campus Programs
Monthly Starts and Accelerated Classes
WSCUC Accredited



**NATIONAL
UNIVERSITY**

Veteran Founded. Nonprofit.

UNDERGRADUATE CERTIFICATE IN ALTERNATIVE DISPUTE RESOLUTION

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The successful completion of the ADR certificate program will provide students with the necessary skills to become effective negotiators, mediators, and facilitators. These skills are in high demand in the business community, local, state, and federal governments, and neighborhood communities.

Students who wish to pursue a baccalaureate degree or a second baccalaureate degree can apply some or all the academic credits awarded in the certificate program toward that degree, assuming they meet the GPA and other requirements of that degree program.

Employment and volunteer opportunities exist for mediators in both the private and government sectors such as:

- Ombudsperson for a corporation or university
- Education, teaching and training
- Human Resources Departments
- U.S. Military
- State Mediation and Conciliation Service (SMCS)
- State of California Department of Fair Employment and Housing
- San Diego City Attorney's Office
- Federal Mediation and Conciliation Service
- Equal Employment Opportunity Commission (EEOC)
- Mediation and Arbitration Private Practice
- Small Claims Courts
- Nonprofit Organizations and Community Mediation Programs
- Restorative Justice Program

Certificate Requirements

(6 courses; 27 quarter units)

To receive a Certificate in Alternative Dispute Resolution, students must complete **four (4)** courses for the major and two electives from the courses listed below.

ADR 400	Alternative Dispute Resolution
ADR 405	Negotiation Fundamentals
ADR 410	Facilitation Fundamentals
ADR 415	Mediation Fundamentals

Electives

Choose **two (2)** of the following:

ADR 420	Communication & Conflict
ADR 425	Issues in Conflict Management
ADR 430	Ethics and Neutrality