Research indicates 70 percent of the workforce is bullied at some point in their life, and that at any given time, 25 percent of the workforce is being bullied. Annually, one bully could cost an organization a minimum of $100,000 per year.

The Division of Extended Learning is excited to partner with subject-matter expert Catherine Mattice from Civility Partners, LLC to offer a ground-breaking half-day seminar where participants will gain innovative business management training in the hot new topic of workplace bullying. The seminar will clarify workplace bullying, provide an update on the laws in motion to end it, provide tools for eradicating it from the workplace, and everything you need to sustain a healthy workplace culture.

Who should attend: Human resource (HR) professionals, coaches, management consultants, business owners, team leaders, and targets of bullying

Call: 1.800.NAT.UNIV (628-8648, ext. 8600) or visit www.nu.edu/el
Understand and Eradicate Bullying at Work

After successful completion participants will gain:

• Comprehensive knowledge in the system of bullying and why it happens at work
• Knowledge in determining the cost of bullying in your organization
• Interpersonal communication and conflict management skills for battling the bully
• Management tools for immediate corrective action and handling grievances
• Techniques for sustainable healthy change and positive employee performance

Schedule:
August 18, 2010 - La Mesa Campus; 8:30-11:30 a.m.
October 16, 2010 - Rancho Bernardo Campus; 8:30-11:30 a.m.
January 12, 2011 - Spectrum Campus; 8:30-11:30 a.m.
March 19, 2011 - Carlsbad Campus; 9 a.m.-noon
June 16, 2011 - La Mesa Campus; 8:30-11:30 a.m.

Course price: $199

Takeaways: Anti-bully corporate policy, two personal assessments and one corporate culture assessment, cost of bullying worksheet, and case studies.

Register today! by phone: 1.800.628.8848, ext 8600 by fax: 1.858.642.8714
by mail: National University, Division of Extended Learning, 11255 North Torrey Pines Road, La Jolla, CA 92037-1011

Name: ________________________________________________________________________________________________________________________________________
Address: _______________________________________________________________________________________________________________________________________
City: __________________________________________________________________________________  State: __________________________  ZIP: ___________________
Day Phone: _____________________________________________________  SSN: ________________________________________  DOB: _________________________
Student ID#: ____________________________________________________  E-mail address: __________________________________________________________________
Ethnic origin (check one):  □ Hispanic,  □ American Indian or Alaska Native,  □ Asian,  □ Black or African,  □ White
□ Native Hawaiian or Pacific Islander,  □ Two or more races,  □ Elect not to respond

Check enclosed for: $ ____________________________________________ (Make check payable to: National University)
Or charge to (check one):  □ VISA  □ MASTERCARD  □ AMEX  □ DISCOVER
Account#: ________________________________________________________  Exp. date: ________________
Signature: __________________________________________________________________________________
Print name: ________________________________________________________________________________

The University of Values

Call: 1.800.NAT.UNIV (628-8648, ext. 8600) or visit www.nu.edu/el
© 2010 National University 8277_EL_Workplace_Bull7/10